TUNGSTEN WORLD

EXCHANGE/RETURN MERCHANDISE AUTHORIZATION FORM

Domestic customers within the 45-day policy are subject to a $20 processing fee per exchange/return. International customers within the 45-day policy are subject to a $35 processing fee for exchanges and a $10 processing fee for refunds per exchange/return. Shipping and customization fees are non-refundable. We will re-engrave your item with the same message at no extra charge.

Domestic lifetime replacement requests outside the 45-day policy are subject to a $50 fee per item. International lifetime replacement requests outside the 45-day policy are subject to a $65 fee per item. We will re-engrave your item with the same message at no extra charge. Shipping is included within the lifetime replacement fee.

FULL NAME:	
ORDER NO.:	
SHIPPING ADDRESS:	
PHONE NO:	
EMAIL ADDRESS:	
EXCHANGE OR RETURN:	

If this is a return, please let us know the reason for your return:	

For Exchanges Only

SIZE EXCHANGE:	Current Size:	New Size:
STYLE EXCHANGE:	Current Style:	New Style:
OTHER NOTES:		
PAYMENT OPTIONS:	We accept money orders, cashier checks, and cash. You can reach out to us if you wish to pay using PayPal or card. **(PERSONAL CHECKS ARE NOT ACCEPTED)**	
CUSTOMER SIGNATURE:	X_____ I acknowledge that by signing this form, I agree to be charged for any engraving services, exchange fees and shipping services that I have selected.	

SHIPPING INSTRUCTIONS
Step 1. Print this form out, complete and enclose with your shipment. Step 2: Ship the package to: Tungsten World ATTN: Exchanges 235 E. Broadway, Suite 606 Long Beach CA, 90802 NOTICE: ❖ Do not send the ring box or any of the packaging materials back when doing an exchange. ❖ We recommend you insure your shipment for the full invoice amount with signature confirmation. You can choose to send without insurance or signature confirmation. However, we are not responsible for lost or stolen packages. ❖ Do NOT write the word "jewelry" or any other words that would lead anyone to think there is jewelry inside the package you are shipping back to us.